

Privacy Policy At Qtic, we are committed to protecting the privacy and confidentiality of our users' personal information. This Privacy Policy outlines how we collect, use, disclose, and protect the data that is provided to us through our eTicketing platform. By using Qtic's services, you consent to the practices described in this policy.

Information We Collect:

1.1 Personal Information: When you create an account or purchase tickets through Qtic, we collect personal information such as your name, email address, contact number, and billing information. This information is necessary to process transactions and provide you with the requested services.

1.2 Ticket Information: We collect details about the events or concerts you attend, including the date, time, location, and ticket type. This information is used for event management purposes and to provide you with a personalized ticketing experience.

1.3 Device Information: When you access Qtic's platform, we may collect information about your device, including your IP address, browser type, operating system, and device identifiers. This data is collected to ensure the security and optimization of our services.

1.4 Cookies: Qtic uses cookies and similar tracking technologies to enhance your browsing experience, personalize content, and gather statistical information about website usage. You have the option to disable cookies in your browser settings, although this may affect certain functionalities of our platform.

How We Use Your Information:

2.1 Provision of Services: We use the collected information to facilitate ticket purchases, process payments, deliver tickets to you electronically, and provide customer support.

2.2 Communication: We may use your contact information to send you transactional emails, service updates, and relevant event information. You can opt out of receiving non-essential communications at any time.

2.3 Analytics and Improvements: We analyze aggregated and anonymized data to improve our services, enhance user experience, and optimize our platform's performance. This includes conducting research, generating statistics, and understanding user preferences.

2.4 Legal Compliance: We may process and disclose personal information as required by law, regulation, or legal proceedings to protect our rights, safety, and the rights of others.

Data Security: Qtic employs industry-standard security measures to safeguard your personal information and protect it from unauthorized access, disclosure, alteration, or destruction. We regularly update and monitor our security practices to ensure the highest level of data protection. Data Retention: We retain your personal information for as long as necessary to fulfill the purposes outlined in this Privacy Policy, unless a longer retention period is required or permitted by law.

Third-Party Disclosures: Qtic may share your personal information with trusted third-party service providers who assist us in delivering our services. These providers are contractually obligated to maintain the confidentiality and security of your data and are prohibited from using it for any other purposes.

Children's Privacy: Qtic does not knowingly collect or solicit personal information from individuals under the age of 16. If we become aware that we have collected personal information from a child without parental consent, we will take steps to promptly delete the information.

Changes to this Privacy Policy: We may update this Privacy Policy from time to time to reflect changes in our practices or legal requirements. Any modifications will be effective immediately upon posting the revised policy on our website. We encourage you to review this policy periodically for any updates.

Contact Us: If you have any questions, concerns, or requests regarding this Privacy Policy or the handling of your personal information, please contact us at <https://help.qtic.my>.



Q-Tic

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